

TOWN OF ASHLAND
MUNICIPAL LIGHT DEPARTMENT

BILLING RULES, REGULATIONS and RATE SCHEDULES

Applications for Electric Service

Written applications for electric service shall be made at the office of the Municipal Light Department, 6 Collins Street, Ashland, New Hampshire on a form supplied by the Municipal Light Department.

Access to Premises

The Department shall have the right of access to the customer's premises at all reasonable times for the purpose of inspecting and keeping in repair, meter reading, or removing any or all of its apparatus and for such purposes, the customer authorizes and requests his landlord, if any, to permit the Department to enter said premises.

Definition of Accounts

Each meter shall be considered as a separate account and as a separate account the consumption of energy registered thereon shall be billed in accordance with the provisions of the applicable rate schedule.

Schedule of Rates

All charges for electric energy shall be computed in accordance with a schedule of rates on file in the office of the Municipal Light Department. No employee, or agent, of the Department shall charge, demand, collect, or receive, a greater or lesser compensation for the supplying of such energy than is provided for in the said schedule of rates.

Advance Deposits

The Department shall receive an advance deposit equal to three (3) months electric service on a new account. The total of the deposit shall be calculated based upon the recorded consumption of the account for the three (3) highest monthly billing periods during the year previous to the application for service.

Electric Bills Due and Payable

All bills issued for the use of electricity by a customer shall be due and payable within 30 days of the date of issuance of the billing

Termination for Non-Payment

Electric bills that remain unpaid for 30 days from their date of issuance are subject to termination for non-payment upon ten (10) days notice in writing.

Reconnect Charge

Services that are disconnected for non-payment must tender a \$30.00 reconnection charge in addition to the total sum of the unpaid bill before reconnection will be accomplished.

Returned Check Charge

Customers who have their checks tendered for payment returned for any reason shall be charged \$30.00 to be paid at the time the returned check is paid in full.

Multiple Returned Checks

Customers who have their checks returned on multiple occasions shall be notified that payments for electric service will only be accepted in cash, bank check or money orders.

Multiple Disconnections for Non-Payment

Customers who are disconnected on multiple occasions will have their advance deposit increased in accordance with a review of their usage record that indicates that their previous deposit was smaller than required to guarantee their billing payment.